

# GWL/ Power Group Technology Solutions – Stay Powered for the Future

## GF-YC500 / GF-YC1000 – Warranty information



### Microinverter GF-YC500 / GF-YC1000



#### Standard warranty

- Seller provides standard warranty for microinverters. Buyer is informed about length of warranty during purchasing and warranty is marked on Delivery and warranty list which is attached to the package. Standard warranty is 12 months.
- In case that microinverter is defective before the end of warranty, buyer send information about that to seller to confirm next steps.
- Before confirmation of next steps, we recommend you do not uninstall microinverter from the installation.
- Terms and conditions of standard warranty are governed by the seller, which are located at <http://www.ev-power.eu/Trade-Terms/>

#### Guarantee from the manufacturer

- Manufacturer provides for microinverters GF-YC500 and GF-YC1000 extra guarantee of 10 years from the date of sale.
- In case of appearance of defects microinverter after the standard warranty period and before the expiry of extra guarantee period, the buyer should contact the manufacturer for request the replacement of microinverter
- For the application of extra guarantee the buyer contacts the seller.
- The place for the application of the extra guarantee is manufacturer address

### Process of approved complains

- If the manufacturer by reviewing verify that inverter is defect, repair or replace the defective microinverter is free.
- In case of repair manufacturer use new or reconditioned parts with original or improved design. Upgraded guarantee continues on the repaired or replaced microinverter for the remaining warranty period
- Extra guarantee applies only to microinverters and does not cover other costs associated with the claim.

### Guarantee terms and conditions

- The guarantee does not cover any defects in microinverter caused by improper use contrary to operating instructions, applicable laws or regulations, internally or externally damaged, improperly installed or operated, including the use conditions or in the environment for which micro inverter is not intended as by fire, biological interactions, by surges beyond the values specified in the specification or lightning.
- It does not apply to the Inverters with damaged identifier (trademark or serial number) or if these elements have been altered or removed.

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<http://www.ev-power.eu>

**EV-Power.eu** managed by **i4wifi a.s.** (member of GWL/Power group)

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